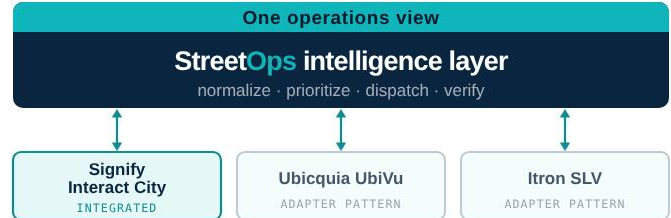


# Fewer truck rolls. More lights fixed.

StreetOps CLMS complements the lighting management systems you already run. It turns a flood of alarm and telemetry information into insight and action that raises first time fix rate, reduces truck rolls, and cuts light downtime for cities and utilities. It unifies every vendor's assets into one system, ranks alarms by impact, verifies the issue, and creates work your crews can act on. That work carries through a mobile field service app to a verified fix and a result you can report.



"Truck rolls can actually increase if Networked Lighting Controllers flag outages that cannot be addressed. Using the CMS to prioritize truck rolls will be critical to ensuring O&M savings."

 US UTILITY SMART STREET LIGHTING REPORT, 2026

## The intelligence layer for connected streetlights and smarter streets.

### Rules you control

You set the rules. Every fault is ranked by impact, and the ones that matter become jobs. A circuit wide issue consolidates into one incident, not fifteen alarms.

### Work orders that fit

Validate or dismiss with curated reasons, group jobs into work orders, assign to crews, and close the loop with an operator verify step.

### A real mobile field app

Native iOS and Android, offline first. Crews keep working past the edge of coverage, and the app becomes a tool in the field that expedites and improves the work.

### Diagnostics

Before a truck rolls, StreetOps interrogates the light itself — a reading, a control nudge, a re-read, the switch log — and returns a verdict.

### The morning huddle

The board your crews already gather around. Review the day with the team, reassign with a drag, and crew changes land on every phone in seconds.

### Vendor neutral by design

A pluggable adapter for any lighting management system, and we sell no nodes. Tell us which system you run.

**\$250–\$400**

What one truck roll costs a department.  
NORTHEAST GROUP

×

**0.5–2**

Truck rolls saved per streetlight incident by  
deploying a CMS.  
NORTHEAST GROUP

=

**\$125–\$800**

Avoided cost per incident, on the analyst's  
own figures.

| Priority Alerts Inbox                                                |                            |     |           |         |            |
|----------------------------------------------------------------------|----------------------------|-----|-----------|---------|------------|
| 3 ALERTS · 1 unread                                                  |                            |     |           |         |            |
| <div>Map · 3 ×</div> <div>Show/Filter by Map</div> <div>Filter</div> |                            |     |           |         |            |
| Alert                                                                | Asset                      | Pri | Source    | Raised  | SLA        |
| <input type="checkbox"/> Light out                                   | A-176<br>805 Center St     | P1  | LMS Fault | 3 d ago | 1 day late |
| <input checked="" type="checkbox"/> Light out (citizen report)       | 392 Elm Ave<br>citizen     | P1  | Ticket    | 1 d ago | Due today  |
| <input type="checkbox"/> Pole damaged (citizen repo...)              | 563 Highland Dr<br>citizen | P1  | Ticket    | 1 d ago | 1 day late |



The job on the phone — verdict, checklist, photo, at the pole.

What reaches the operator is a short, prioritized list — what the rules decided is worth a truck roll, with diagnostics run against it and a job one click away.

## THE PLATFORM

### Multi-Vendor Asset Management

- **Vendor neutral registry** every streetlight and node in one system, whatever the LMS or the manufacturer
- **Bidirectional LMS sync** Signify Interact today
- **Custom asset schema** add your own fields, queryable and reportable
- **Electrical hierarchy** substation to circuit to light
- **Tags and geographic areas** drawn in app, drive filters and reports
- **Live asset performance** on demand real time readings, switch log

### Work Order Management

- **Unified alert intake** one prioritized queue, P1 to P3
- **Incident clustering** a circuit wide issue becomes one incident
- **Rules engine** per tenant, configuration not code
- **Alert to job to work order** validate, group, assign, close
- **Crews** lead, members, vehicle; changes sync in seconds
- **Morning huddle board** the meeting your department already runs

### CLMS Diagnostics

- **Investigate on LMS alert arrival** reading, control nudge, re-read, switch log, and interpret
- **Verdict before dispatch** is the light actually broken
- **Fires from your rules** auto run per rule
- **Re-run at the pole** the desk and mobile app pair exposes intermittent faults

### Field Service Operations (Mobile App)

- **Native iOS and Android mobile app** offline first, durable sync
- **Crew scoped day list** grouped by work order
- **Structured completion** root cause, resolution, photos, notes
- **First time fix instrumentation** measured from arrival and departure
- **The app as instrument** live readings and control at the pole
- **Whole network asset search** supports ad hoc investigation and diagnosis on any light

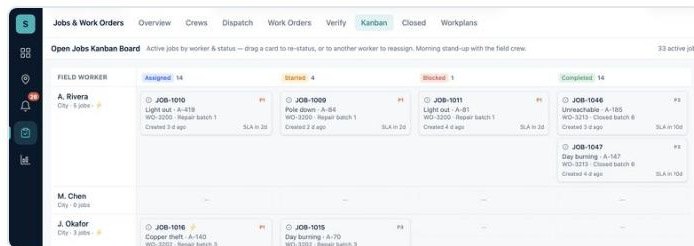
### Reporting & Dashboards

- **Operational dashboard** what needs me now
- **Street map** color by alert, job or hierarchy; heat map
- **Report catalog** operational, KPI and management, with CSV export
- **Saved custom reports** your definitions and configurations, kept
- **Citizen report intake** citizens report lighting issues straight into CLMS

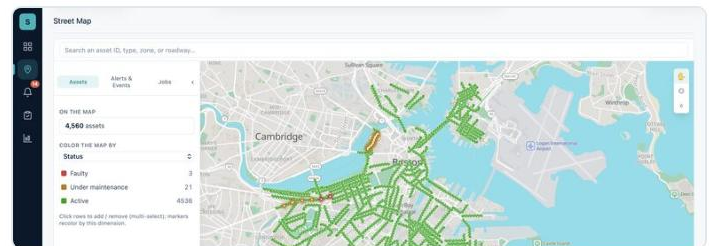
### Service Level Agreements

- **Targets per priority** set response time and fix targets
- **At-risk and breach** computed live, escalated to the operator
- **SLA in the queue** due column in dispatch and verify
- **Compliance reporting** exportable

## PROOF



The morning huddle. Jobs by worker and status, reassigned with a drag.



The whole network, one map. 4,560 assets colored by status.

## DEPLOYMENT, SECURITY AND DATA

### Deployment and data

- **Your own instance** one self-contained instance per city, operated by StreetOps, with no shared tenancy
- **Portable by design** the same software runs on our cloud, your cloud or on premise, so you can take it in house whenever you want
- **You own your data** not StreetOps

### Security

- **Role based access control** operator, scheduler and field roles with segregation of duties
- **Full audit trail** every edit, assignment and closure
- **Designed against IEC 62443-3-3** see below
- **Hosting data center** DigitalOcean, whose platform carries SOC 2 and SOC 3 Type II, CSA STAR Level 1 and ISO/IEC 27001

**IEC 62443-3-3.** Designed against IEC 62443-3-3 targeting SL 2 (SL 3 where practical): isolation-first architecture — no SaaS egress, per-tenant row-level security, audited actions — with a conformance matrix maintained and gaps documented explicitly (SSO/MFA among them). Self-assessment in progress; no external assessment to date.

## WHY US

We know connected lighting, and we know the systems around it. **The operator trusts the automation because the system verifies the issue before it creates the work.** The saving is the outcome; the trust is what gets it switched on. **Our daily activity board runs the morning meeting your department already holds.** And we sell no nodes: **we sell better operations from the nodes you already own**, which makes us easy to try without commitment.

**Tell us your first time fix rate. Then let us improve it.**

If you cannot measure it yet, that is the first thing we can fix. We will show you your own network in StreetOps — your assets, your alarms, your first prioritized queue.

streetops.ai